

All Aurora City Government Phone Numbers Are Changing!

Effective September 15 all Aurora city government phone numbers will begin with "256".

New Customer Service Number
(630) 256-INFO (4636)

Effective September 15

More information is available at the City of Aurora website

www.aurora-il.org

Why?

- Aurora's current phone system is old and expensive to maintain
- City government operations currently utilize over 10 different prefixes for City phone numbers
- The City pays hundreds of thousands of dollars each year to lease high capacity phone lines

New System Benefits

- A convenient, single prefix—256—for all City phone numbers
- Over \$21,000 per month in cost savings
- A reliable phone system providing optimal quality and customer service